1. Programs from the same developer, sold bundled together, that provide better integration and share common features, toolbars and menus are known as ....
   (A) software suites
   (B) integrated software packages
   (C) software processing packages
   (D) personal information managers
   (E) none of these
   Ans : (A)

2. A data warehouse is which of the following?
   (A) Can be updated by the end users
   (B) Contains numerous naming conventions and formats
   (C) Organized around important subject areas
   (D) Contains only current data
   (E) None of these
   Ans : (C)

3. ____________ servers store and manages files for network users.
   (A) Authentication
   (B) Main
   (C) Web
   (D) File
   (E) None of these
   Ans : (D)

4. All of the following are examples of real security and privacy risks Except _____
   (A) hackers
   (B) spam
   (C) viruses
   (D) identity theft
   (E) None of these
   Ans : (B)

5. ____________ terminals (formerly known as cash registers) are often connected to complex inventory and sales computer systems.
   (A) Data
   (B) Sales
   (C) Query
   (D) (Point-of-sale (POS)
   (E) None of these
   Ans : (B)

6. The OSI model is divided into ______ processes called layers.
   (A) five
7. System software is the set of programs that enables your computer's hardware devices and ______ software to work together.
   (A) management
   (B) processing
   (C) utility
   (D) application
   (E) None of these
   Ans : (D)

8. ______ are specially designed computer chips reside inside other devices, such as your car or your electronic thermostat.
   (A) Servers
   (B) Embedded computers
   (C) Robotic computers
   (D) Mainframes
   (E) None of these
   Ans : (B)

9. The following are all computing devices, except ........
   (A) notebook computers
   (B) cellular telephones
   (C) digital scanners
   (D) personal digital assistants
   (E) None of these
   Ans : (C)

10. In a ring topology, the computer in possession of the ______ can transmit data
    (A) packet
    (B) data
    (C) access method
    (D) token
    (E) None of these
    Ans : (D)